**Skills Support for the Workforce Online Learning**

**ONLINE WITH B2W**

Level 2

Digital Promotion for Business

Equality and Diversity

Falls Prevention Awareness

Information, Advice or Guidance

IT User Skills

Lean Organisation Management Techniques

Principles of Business Administration

Principles of Customer Service

Principles of Team Leading

The Principles of Dementia Care

The Principles of the Prevention and Control of Infection in Health Care Settings

Understanding Autism

Understanding Behaviour that Challenges

Understanding Children and Young People’s Mental Health

Understanding Dignity and Safeguarding in Adult Health and Social Care

Understanding Nutrition and Health

Understanding the Safe Handling of Medication in Health and Social Care

Awareness of Mental Health Problems

Understanding Specific Learning Difficulties

Understanding the Care and Management of Diabetes

Principles of Care Planning

Principles of End of Life Care

Preparing to Work in Adult Social Care

Level 3

Multimedia Software,

Principles of Marketing Research

**ONLINE WITH LAGAT**

Level 2

Business Admin

Hospitality

Teaching Assistant

Customer Service

**ONLINE WITH FIRST COLLEGE**Level 2

Online Business Admin

IT Training

**ONLINE WITH GRIMSBY INSTITUTE**

Level 2

Dementia Awareness

Understanding the Safe Handling of Medication

Understanding Equality and Diversity

Mental Health Awareness

Common Health Conditions

Counselling Skills

Improving Service User Experience in Health and Social Care

Falls Prevention Awareness

Principles of Working with Individuals with Learning Disabilities

Principles of Care Planning

End of Life Care

Principles of the Prevention and Control of Infection in Health Care Settings

Understanding Autism

Understanding Behaviour that Challenges

Understanding Dignity and Safeguarding Adults in Health and Social Care

**ONLINE WITH HCUK TRAINING**

Level 2

Awareness of Mental Health Problems

Mental Health Awareness

Falls Prevention Awareness

Customer Service for Health and Social Care Settings

Understanding Nutrition and Health

Understanding Dignity and Safeguarding in Adult Health and Social Care

Counselling Skills

The Principles of the Prevention and Control of Infection in Health Care Settings

Information, Advice or Guidance

Understanding Working with People with Mental Health Needs

Understanding Safeguarding and Prevent

Equality and Diversity

Lean Organisation Management Techniques

Principles of Customer Service

The Principles of Warehousing and Storage Understanding Retail Operations

Digital Skills for Work

Understanding Data Protection and Data Security

Principles of Team Leading

Understanding Business Improvement Techniques

Understanding Workplace Violence and Harassment

**JOB SEARCH AND EMPLOYABILITY SKILLS**Preparing to achieve own job goals  
Promoting yourself and preparing for a job interview  
Presenting yourself  
Dealing with your first days at work  
Working in a team  
Managing your time  
Following instructions  
Setting your targets

**For more information call 0300 330 1520 or email** [**sswadmin@hcuktraining.co.uk**](mailto:sswadmin@hcuktraining.co.uk)