

# VISITOR ECONOMY BOARD

15<sup>th</sup> December 2020 TEAMS Draft Minutes <u>Present: Board Members:</u> Chris Baron - Chair (Butlins), Stuart Hardy (Hardy's Animal Farm), Lydia Rusling (East Lindsey), Flora Bennett (Wilkin Chapman/Brackenborough Hall Coach House), Claire Birch (Doddington Hall), Nicky Van Der Drift (international Bomber Command), , Mary Powell (LCC), Will Mason (Heritage) Charlotte Goy (Visit Lincoln) Emma Brealey (Petwood) Paul Learoyd (LWT), Sukhy Johal (Lincoln University); Dave Skepper (Stage Coach);; Jenny Couch (North Lincs) Helen Thompson (NE Lincs)

LEP Secretariat: Nicola Radford (LCC)

Guests: - Justin Pover Visit Lincoln; Gill Harvey (Business Lincolnshire)

#### Observers

Jade Elkington - Lincolnshire County Council

#### Apologies:

Bob Callison (Adelaide), Ruth Carver (GLLEP) Jayne Southall (Showground); David Norton (Springfields)

	Actions
Minutes of the 13 <sup>th</sup> October 2020 were approved with the following amendments	
<ul> <li>Tourism Sentiment Research - still awaiting results</li> <li>Terms of Reference</li> </ul>	CG Agenda
A thank you was extended to Chris for his role as Chair on the Board	
Election of Chair / Vice Chair	
The Chair is appointed by the GLLEP Appointments Committee - Members wishing to be considered for this role to express their interest to NR by $15^{\rm th}$ January 2021	All
Vice Chair is appointed by the Visitor Economy Board on appointment of the Chair.	
Circulate "job specification" Chair / Vice Chair	NR
Advert been sent for Visitor Economy Sector Board member for the wider GLLEP Board - no appropriate candidates received. Circulate details - deadline 30 Jan 2021	NR
<u>Terms of Reference - Nicola Radford</u>	
Draft Revised Terms of Reference were discussed: initial comments	
<ul> <li>Terms need to be strategic not project specific</li> <li>Add Unitary authorities, DMOs, Coastal BID, Discover Rutland</li> <li>Rescue, Recovery, Rebuild - theme</li> <li>Levelling up agenda needs to be include as a hook for future investment</li> </ul>	NR
Revised Terms of reference to be circulated	NR
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Peer Networks - Justin Pover	
Introduction to Visitor Economy Peer Network led by Visit Lincoln	JP
Details circulated - deadline to apply 8 <sup>th</sup> January 2021	
Wilkin Chapman happy to provide Legal Advice - JP to link in with FB	FB
<u>Visitor Economy Business Advisor - Gill Harvey</u>	
Introduction to new business advisor for sector specific Visitor Economy.	
Discussed the need to demonstrate the value of a sector specific advisor instead of a generic advisor - Link in with University.	SJ
Tourism Commission - Mary Powell	
Two sub-groups already met - Marketing and Product Development - minutes to be circulated.	Complete
Two Further meetings - Investment and Skills to meet in January 2021 with a final joint meeting to bring all the recommendations and plans together.	
Tourism Action Plan - Mary Powell	
Revised action plan discussed: amendments requested. See chart at end.	
Need to include Tourism Commission Actions - who leads on delivery of the tourism commission? To be discussed at Tourism Commission wider meeting	MP
Confirmation that the Action plan is a working document and needs to be dynamic to fit with new Government priorities.	
Any other Business	
STEAM results now published - not appropriate to do Press Release due to COVID situation.	LR
Circulate latest figures	MP
Three Messages to Government that are Important and Urgent	
<ul> <li>Reduction in VAT</li> <li>Business Rate Relief extension</li> <li>Joined up approach / discussion on extension tourism season on coast</li> <li>Clarification on Travel Package regulations in line with BREXIT</li> </ul>	
Visit Lincoln have done a briefing to MPs which will be updated and circulated	CG
HIldred's Centre a part of a campaign for national support	LR
Agenda Items for next meeting  Towns Fund bids - links into Visitor Economy	

- Digital agenda online bookings / access to digital support
- Accreditation Scheme for accessibility
- Levelling Up Agenda what projects should come forward

### Dates of Future Meetings - On TEAMS in the interim

- 23<sup>rd</sup> March 2021 10:00-12:00
   22<sup>nd</sup> June 2021 10:00 -12:00
   21<sup>st</sup> September 2021- 10:00 -12:00
   15<sup>th</sup> December 2021 10:00- 12:00

## Action Points - 15<sup>th</sup> December 2020

Circulate Tourism Sentiment Research	CG	Ongoing
Update Terms of Reference based on comments	NR	Board 23 <sup>rd</sup>
Overarching themes not specific projects		March
P4/P9 add unitary authority, NE / N Lincs /		
Rutland		
<ul><li>"preserving" too passive - "Build back"</li></ul>		
Include Rescue, Recover, Rebuild		
<ul> <li>Levelling up agenda - hook for political priorities</li> </ul>		
Minute vote of thanks to Chris in the notes	NR	Complete
Circulate advert / request for VE member for GLLEP Board	RC /NR	Complete
Peer Network - Legal advice joint working	JP / FB	Ongoing
Research into how demonstrate value of VE Specific	GH / SJ	Ongoing
business advisor not a generic advisor		
Circulate minutes / recordings of Tourism Commission	MP / JE	Complete
mtgs		
Action Plan additions / amends		Ongoing
Infrastructure / planning - Brown Signs		
Nature Study - needs change name		
Who leads on Tourism Commission Actions		
P36 - Governance - who leads TAZ	MP	
Less emphasis TAZ more focus on Gov. direction	74(1	
Incorporate University comments into plan		
Purple Sector		
Could GL become Accessibility Ambassadors?		
Welcome packs for RAF families		
Ambassador Program across attractions		
Cross reference Towns Fund proposals into plan		
More emphasis on digital - bookings etc.		
Update and Circulate		
Any other business		
Circulate EL STEAM report	LR	Ongoing
Decision no press releases on figures due to current		Cligoling
climate	MP	Ongoing
Update GL STEAM results / summaries and circulate		55
3 Messages to GLLEP / Ministers		

• VAT	RC/CB	Complete
Business Rates		
Travel Packages		
Season length extension	CG	Complete
Circulate updated MP briefing paper	LR	Complete
Circulate National Campaign for Shopping Centres	All	Ongoing
Levelling Up Agenda - what VE Projects should feed in		