

## Lincolnshire's Resilience Forum



PREPARING FOR EMERGENCIES

### LRFBIZ V11– BUSINESS RELEVANT VERSION

## Lincolnshire Resilience Forum – Recovery Cell Comms Distribution

19<sup>th</sup> June 2020

As we move from Response to Recovery, the Lincolnshire Resilience Forum has created a Recovery Comms Cell made up of county and district councils, NHS, and LEP/ Business Lincolnshire leads to ensure consistency of key messaging. This is not intended as a comprehensive list but to update on new and key messages relevant to business. Follow and tag @ [twitter LRF](#) [twitter LEP](#) [twitter Business Lincolnshire](#)

### Latest Headline Messages

#### World first coronavirus treatment approved for NHS use by government

The government has immediately authorised the NHS to use the world's first coronavirus treatment proven to reduce the risk of death.

- Ground-breaking coronavirus treatment approved for use across the NHS from today
- Government-funded UK trial showed drug saved lives by significantly reducing risk of death in hospitalised patients who require oxygen
- Government ensures drug is available across all NHS healthcare settings and across the whole of the UK with immediate effect

Thousands of lives will be saved in the UK with the government immediately authorising the NHS to use the world's first coronavirus treatment proven to reduce the risk of death. Read the briefing [here](#).

#### Test and Trace service

- If the NHS test and trace service contacts you, the service will use text messages, email or phone
- All texts or emails will ask you to sign into the [NHS test and trace contact-tracing website](#)
- If NHS test and trace calls you by phone, the service will be using a single phone number: 0300 013 5000
- All information you provide to the NHS test and trace service is held in strict confidence and will only be kept and used in line with the Data Protection Act 2018.

Contact tracers will:-

- call you from 0300 013 5000
- send you text messages from 'NHStracing'
- ask you to sign into the [NHS test and trace contact-tracing website](#)
- ask for your full name and date of birth to confirm your identity, and postcode to offer support while self-isolating
- ask about the coronavirus symptoms you have been experiencing
- ask you to provide the name, telephone number and/or email address of anyone you have had close contact with in the 2 days prior to your symptoms starting
- ask if anyone you have been in contact with is under 18 or lives outside of England

Contact tracers will never:-

- ask you to dial a premium rate number to speak to us (for example, those starting 09 or 087)
- ask you to make any form of payment or purchase a product or any kind
- ask for any details about your bank account
- ask for your social media identities or login details, or those of your contacts
- ask you for any passwords or PINs, or ask you to set up any passwords or PINs over the phone
- disclose any of your personal or medical information to your contacts
- provide medical advice on the treatment of any potential coronavirus symptoms
- ask you to download any software to your PC or ask you to hand over control of your PC, smartphone or tablet to anyone else
- ask you to access any website that does not belong to the government or NHS.

## Industry-Relevant Updates and Announcements

### Coastal Businesses

Free online training is available to our coastal businesses and residents due to funding support from the LEP Coastal Communities Fund. As part of a rapid response to Covid-19 and the cancellation of all classroom-based training, delivery partners are offering selected online courses to business and staff (including furloughed staff) on a **fully-funded basis**.

#### **Boston College**

Courses on Customer Services and Equality and Diversity start from the 6<sup>th</sup> July. More information to follow. Contact Rebecca Clark [Rebecc-c@boston.ac.uk](mailto:Rebecc-c@boston.ac.uk) with initial enquiries .

#### **First College**

These courses cover a range of subjects including Food Safety to Mental Health awareness. Please contact Sarah [Sarah.millburn@firstcollegelincs.co.uk](mailto:Sarah.millburn@firstcollegelincs.co.uk) or 07889 478743 to book a place or for further information.

#### **National Caravan Council (NCC) Academy**

**Online** courses are all 'bite-sized' and accessible at any time. They include Health and Safety, Technical and Acts and Licenses. Courses are available immediately and are not limited to Holiday Park businesses and many of the subjects will transfer across the visitor economy.

For more details or to access the free courses visit [NCC Training Academy Online Courses here](#). Select the Lincolnshire Coastal Communities Funding box to ensure your applications are FREE. If you have questions or issues signing up, please email: [info@nccacademy.org.uk](mailto:info@nccacademy.org.uk) or call Hannah Cole on 01252 796090

### Adult Education Funding

The AEB has set out the [guidance](#) to ESFA funded AEB provision for the 2020 to 2021 funding year. Version 1 contains new information on digital skills and a new section on the performance management rules.

### FE and Universities

Government guidance on what [FE colleges, universities](#) and other providers need to do during the coronavirus (COVID-19) outbreak

### Leisure Businesses

Government is working with gyms/leisure centres/5-a-side leagues on how to get these back safely, with an aim of the start of July at the earliest.

### Modern Slavery Month of Action

COVID-19 has had a significant impact on modern slavery and human trafficking, through forced premises closures, displacement of victims and further reducing visibility within the community, whilst unemployment and furloughing has increased vulnerability.

22 June marks the start of the Modern Slavery Month of Action supported by the National Crime Agency (NCA) and Gangmasters and Labour Abuse Authority (GLAA). Help join the campaign to tackle modern slavery by raising awareness.

Councils can access resources to support tackling modern slavery including; a [briefing](#), [councillor guide](#), [case studies](#), and guidance on [hand car washes](#), in response to increased vulnerability through the impact of Covid-19.

The National Crime Agency (NCA) and the Gangmasters and Labour Abuse Authority (GLAA) are driving a month long multi agency response to slavery with a focus on labour exploitation particularly in the areas of agriculture and food production, as well as [hand car washes](#).

Local Authorities are encouraged to engage partners through; hoteliers housing the homeless; COVID-19 charitable groups, Trading Standards inspectors; and use of statutory and regulatory powers to develop targeted disruption interventions. Best practice case studies are available [here](#).

## Fixed Key Messaging

- Visit [Business Lincolnshire](#) or call 01522 782189 for continued support to your Greater Lincolnshire or Rutland business
- Guidance is available to support [retail businesses](#) to reopen and other industry sector guides to ensure COVID-secure workplaces can be found [here](#)
- The government wants help from businesses to increase COVID-19 testing capacity in the UK. Click [here](#) if you can help and to find out more.
- Visit [here](#) to submit your details if you can provide masks, gowns or hand sanitiser nationally or locally to [Lincolnshire Together](#)
- Feed business impacts into our [Business Intelligence](#) platform to help us continue to develop solutions with Government.

